

## 2012 – 2014 Strategic Plan

For:The BenchersDate:December 2, 2011

Purpose of Report: Discussion Prepared on behalf of the Executive Committee

### INTRODUCTION

Section 3 of the *Legal Profession Act* states that the mandate of the Law Society is to uphold and protect the public interest in the administration of justice by

- (i) preserving and protecting the rights and freedoms of all persons,
- (ii) ensuring the independence, integrity and honour of its members, and
- (iii) establishing standards for the education, professional responsibility and competence of its members and applicants for membership.

To carry out its mandate effectively, the Law Society must keep in mind the interests and concerns of all parties that engage the justice system. This includes the public generally, users of the legal systems (both individual and corporate), courts, governments, and lawyers.

The Benchers have created a process to plan for and prioritize strategic policy development to properly meet the mandate of the Society and to optimize staff resources.

Through this process, the Benchers identified three principal goals and related strategies that the Law Society should pursue over the next three years. In identifying these goals, strategies and initiatives, the Benchers have been mindful not only of what the role of the Law Society is in relation to its mandate, but also of what may be achievable within that mandate.

The goals, strategies and initiatives set out in this strategic plan are in addition to the overall operations of the Law Society's core regulatory programs, such as discipline, credentials, and practice standards. These programs are fundamental to fulfilling the Law Society's mandate and will always be priorities for the Law Society.

The plan will be reviewed on an annual basis during its three year term to ensure that the strategies and initiatives remain appropriate and to address any additional strategies or initiatives that may be necessary in light of changing circumstances.

## Law Society Goals

- 1. The Law Society will be a more innovative and effective professional regulatory body.
- 2. The public will have better access to legal services.
- 3. The public will have greater confidence in the administration of justice and the rule of law.

# GOAL 1: The Law Society will be a more innovative and effective professional regulatory body.

The Law Society recognizes that it is important to encourage innovation in all of its practices and processes in order to continue to be an effective professional regulatory body. The following strategies and initiatives will ensure that the Law Society continues to improve in delivering on its regulatory responsibilities.

#### Strategy 1 – 1

Regulate the provision of legal services effectively and in the public interest.

#### Initiative 1-1(a)

Consider ways to improve regulatory tools and examine whether the Law Society should regulate law firms.

#### Initiative 1-1(b)

Examine the relationship between the Law Society as the regulator of lawyers and the Law Society as the insurer of lawyers.

#### Initiative 1–1(c)

Examine whether the Law Society should regulate just lawyers or whether it should regulate all legal service providers.

#### Strategy 1 - 2

Identify and develop processes to ensure continued good governance.

#### Initiative 1-2(a)

Examine issues of governance of the Law Society generally including:

- identifying ways to enhance Bencher diversity;
- developing a model for independent evaluation of Law Society processes;
- creating a mechanism for effective evaluation of Bencher performance and feedback.

#### Strategy 1–3

Ensure that programs are available to assist lawyers with regulatory and workplace changes.

#### Initiative 1-3(a)

Work with continued professional development providers to develop programs about the new Code of Conduct.

#### Initiative 1-3(b)

Improve uptake of Lawyer Wellness Programs.

#### Strategy 1–4

Ensure that admission processes are appropriate and relevant.

#### Initiative 1-4(a)

Work on national admission standards while considering the rationale and purpose of the overall admission program.

#### Initiative 1–4(b)

Consider qualification standards or requirements necessary for the effective and competent provision of differing types of legal services.

### GOAL 2: The public will have better access to legal services.

The Law Society recognizes that one of the most significant challenges in any civil society is ensuring that the public has adequate access to legal advice and services. The Law Society has identified a number of strategies to respond to this challenge over the next three years and will continue to gather demographic data about lawyers to inform these strategies.

#### Strategy 2–1

Increase the availability of legal service providers.

#### Initiative 2–1(a)

Consider ways to improve the affordability of legal services:

- continue work on initiatives raised by recommendations by the Delivery of Legal Services Task Force;
- identify and consider new initiatives for improved access to legal services.

#### Initiative 2–1(b)

Support the retention of women lawyers by implementing the Justicia Project.

#### Initiative 2–1(c)

Support the retention of Aboriginal lawyers by developing and implementing the Indigenous Lawyer Mentoring Program.

#### Strategy 2–2

Improve access to justice in rural communities.

#### Initiative 2–2(a)

Develop ways to address changing demographics of the legal profession and its effects, particularly in rural communities.

#### Initiative 2–2(b)

Develop ways to improve articling opportunities in rural communities.

#### Strategy 2–3

Understand the economics of the market for legal services in British Columbia.

#### Initiative 2-3(a)

Work collaboratively with other stakeholders in the legal community to identify questions that need to be answered and engage, with others, in focused research.

## GOAL 3: The public has greater confidence in the administration of justice and the rule of law.

The rule of law, supported by an effective justice system, is essential to a civil society. This requires public confidence in both the rule of law and the administration of justice. The Law Society recognizes the importance of working with others to educate the public about the rule of law, the role of the Law Society in the justice system and the fundamental importance of the administration of justice.

#### Strategy 3–1

Develop broader and more meaningful relationships with stakeholders.

#### Initiative 3–1(a)

Identify, establish and build on relationships with the Ministry of Attorney General and other government ministries, the Courts, and non-governmental stakeholders.

#### Strategy 3–2

Educate the public about the importance of the rule of law, the role of the Law Society and the role of lawyers.

#### Initiative 3–2(a)

Identify methods to communicate through media about the role of the Law Society, including its role in protecting the rule of law.