

Strategic Plan

2026-2028



Mission statement

The Law Society serves the public interest by regulating the competence and integrity of legal service providers, promoting the rule of law and lawyer independence, and improving access to legal services.

Vision

To be a leading, independent regulator that protects the public interest in the delivery and regulation of legal services.



Values



We uphold integrity

We are honest and ethical and treat all people with fairness and respect.



We are transparent

We communicate our processes and policies with openness and clarity and report publicly on our decisions.



We advance reconciliation

We honour the diversity, dignity and distinctiveness of Indigenous people and foster healing through bridge-building across communities, systems and histories.



We foster inclusion

We embrace and promote equity, diversity, inclusion and cultural respect to create an environment where everyone, from staff and leadership to members of the legal profession and the public, feels welcomed, respected and empowered to contribute.



We are modern and innovative

We are data driven and proactively evolve and modernize our approach to regulation.



We are responsive

We engage with the public and the legal profession in a timely and informative manner to build trust and ensure we are accessible to everyone.



Strategic Objectives

2026-2028

STRATEGIC OBJECTIVES

Leading as a modern and innovative regulator of legal service providers

We will continuously modernize and improve the regulation and education of the legal profession and legal services in the public interest

- Identify opportunities to adopt a proportional and practical approach to the regulation of legal service providers
- Introduce alternative pathways to enter the legal profession
- Develop and promote resources and programs to support readiness to practice upon being called to the Bar
- Continuously improve regulation, education and resources, including combatting money laundering and promoting mental health and wellness in the profession
- Assess the opportunities and challenges that artificial intelligence (AI) creates, including understanding how AI will affect the legal system, and adopt responsive regulatory processes, training, and education
- Establish a regulatory framework to govern alternative legal service providers
- Modernize and strengthen governance structures and practices to support our mandate



Desired outcomes:

- Effective tools are in place to support the appropriate use of AI by the legal profession, reduce practice infractions related to AI, and increase the public's access to legal services from trusted, AI based sources
- Competent legal service providers are governed by an evolving and modern regulatory framework, and have access to the education and resources they need to deliver legal services in the public interest
- Law Society governance structures are effective and efficient

STRATEGIC OBJECTIVES

Working toward reconciliation

We will implement meaningful action toward reconciliation with Indigenous peoples in the legal profession and the justice system

- Implement and continuously monitor recommendations from the Indigenous Engagement in Regulatory Matters Report (IERM), including recommendations to:
 - decolonize the Law Society's institution, policies, procedures and practices;
 - Indigenize the Law Society's institution, policies, procedures and practices;
 - build trust and relationships with Indigenous individuals, organizations, and communities;
 - be more proactive in the prevention of harm to the public, particularly Indigenous individuals;
 - and follow up in a timely manner to assess the impact of actions taken and make appropriate adjustments as required
- Advocate for law school funding by government to foster increased access to the legal profession for Indigenous students



Desired outcomes:

- There is increased representation of Indigenous legal service providers entering and retained throughout the legal profession and the Law Society
- Indigenous complainants and witnesses involved in the complaint process report having positive engagement with the Law Society, including having access to culturally relevant and trauma-informed resources
- Meaningful action is taken toward the Indigenization of the Law Society's institution, policies, procedures and practices

STRATEGIC OBJECTIVES

Taking action to improve access to legal services

We will work with government, pro bono service providers, the legal profession and other agencies to increase equitable access to legal services for all British Columbians

- Facilitate an increase in the number and type of legal service providers, including alternative legal service providers, and continue to advocate for the licensing of paralegals
- Identify and address unnecessary barriers to accessing or providing legal services
- Explore incentives for legal service providers to meet the public's demand for, and ability to afford, legal services
- Encourage the creation of "triage hubs" to assist people who need help with legal issues and connect them with available resources
- Encourage use of virtual processes by courts and tribunals where remote delivery of services would benefit the public



Desired outcomes:

- Unnecessary barriers to accessing and providing legal services are identified and addressed
- There is an increase in competent service providers and legal resources resulting in more options for the public and increased affordability of legal services throughout BC

STRATEGIC OBJECTIVES

Promoting a profession that reflects the diversity of the public it serves

We will promote diversity and inclusion in the legal profession and treat every individual who interacts with the Law Society in an equitable manner

- Work with partners to identify and address barriers to entry and retention to the legal profession for people from equity-deserving groups
- Explore ways to help the public identify the best legal services and resources for their needs, including accessing legal service providers with similar lived experience
- Continue legal education and training regarding diversity, inclusion and cultural awareness for legal service providers and Law Society staff
- Ensure legal publications and documents published by the Law Society are accessible, including the use of different languages and formats



Desired outcomes:

- There is increased representation of legal service providers from equity-deserving groups entering and retained throughout the legal profession and at the Law Society, reflecting the diversity of the province
- Interculturally competent and trauma-informed resources and educational opportunities addressing equity and inclusion are available to the legal profession

STRATEGIC OBJECTIVES

Increasing confidence in the administration of justice and the rule of law

We will promote and take steps to increase public confidence in and respect for the rule of law, the administration of justice and the regulation of legal service providers to protect the public interest

- Develop communications, education and outreach to increase public awareness and respect for the importance of the rule of law in a civil society and the role of an independent, self-governing legal profession and judiciary in preserving the rule of law
- Proactively take steps to ensure the Law Society is adhering to the highest standards of regulatory oversight to preserve confidence in and respect for the independence of the legal profession



Desired outcomes:

- There is increased public and media awareness regarding the importance of the rule of law and the connection between the rule of law and the independence of the judiciary and legal profession
- There is a high degree of public confidence in the regulatory oversight of the legal profession